



28th January 2026

Subject: Proposal Introduction - PHC Governance & Delivery Control for project **Open DWP – Social Benefits.**

For attention of the Project Owner/Sponsor,

Commercial projects rarely fail due to lack of ambition or funding. They fail when **delivery control slips early** - scope drifts, interfaces go unmanaged, decision-making becomes reactive, evidence is weak, and leadership loses the “single source of truth” needed to keep schedule, cost, and performance under control.

Order Efficiency Ltd provides the **Project Health Control (PHC) Service** to prevent that outcome. PHC is a governance-first delivery support service that strengthens execution discipline, risk control, reporting credibility, and leadership decision confidence, without creating unnecessary bureaucracy.

We are pleased to submit the attached proposal for applying PHC Service to **HARP**, on a full commercial basis, as a structured mechanism for:

- **Reducing delivery risk** (programme drift, cost growth, schedule slippage, and performance ambiguity)
- **Improving management visibility** across scope, progress, risk, actions, decisions and spend evidence
- **Strengthening accountability** through clear ownership, proof-of-work routines, and decision gates
- **Maintaining investor / board confidence** with reporting that stands up under scrutiny

What PHC Service delivers (commercial value)

PHC Service provides a practical operating rhythm that helps management stay in control through:

- A maintained **Concern / Risk Register** that links to actions, owners, deadlines, and evidence
- **Schedule & milestone control**, including “proof gates” to prevent optimism-driven reporting
- **Action tracking and closeout discipline**, ensuring mitigation is real, not theoretical
- **Management reporting** that is short, decision-ready, and supported by an evidence pack



- **Structured coordination across workstreams**, avoiding interface confusion and duplicated effort
- **Transparent progress records**, so leadership can see what is genuinely moving and what is stuck

PHC can be delivered alongside your existing PMO / planning / cost systems. It is designed to **support management**, not replace existing teams.

How the engagement can be phased

To keep commercial commitment sensible and controlled, PHC can be mobilised in stages:

Option 1 — 7-Day Go/No-Go Review (Rapid Diagnostic)

A fast, evidence-led review to confirm readiness, expose delivery constraints, and establish immediate governance structure.

Option 2 — Setup Phase (First 4–8 weeks)

Establish reporting rhythm, delivery control structure, tracking routines, and early proof of progress.

Option 3 — Continuation Phase (Ongoing Monthly Governance)

Ongoing operational support, reporting and control — ensuring the project remains “healthy” under real-world pressure.

(Commercial rates and scope options are detailed in the attached proposal.)

Why external governance support is commercially rational

Most projects can describe risks. Fewer can **prove control**, week after week, as complexity increases. PHC exists to turn delivery effort into management-grade evidence and keep execution aligned with reality.

In short: **management gets clarity**, teams get structure, and the project gets a higher probability of staying on-time, on-budget, and defensible.



Next step

If you are open to a short call, we would welcome **20 minutes** to confirm:

1. Your preferred mobilisation route (7-Day Review vs Setup Phase)
2. Your reporting preference (executive summary vs detailed evidence pack)
3. The priority risk areas you want controlled first (schedule, cost, interfaces, supply chain, stakeholder, QA, etc.)

Thank you for your time and consideration. If delivery certainty matters on this project, PHC will strengthen that certainty quickly and measurably.

Warm regards,

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