Order Efficiency Ltd

Order Efficiency Ltd. helps project owners deliver major projects faster, safer, and at lower cost through our proprietary Project Health Control (PHC) system.

## Delivering Projects for Less — With Greater Certainty

Open DWP Pilot

A non-disruptive Universal Credit support pilot helping participants build weekly evidence of actions, barriers, and next steps.
Strengthens confidence, clarity, and problem-solving through PHC "timechunk" logging and light mentoring.

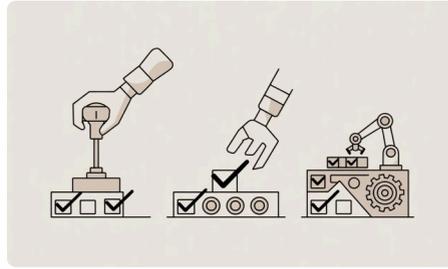> *Strengthens confidence, clarity, and problem-solving through PHC "timechunk" logging*
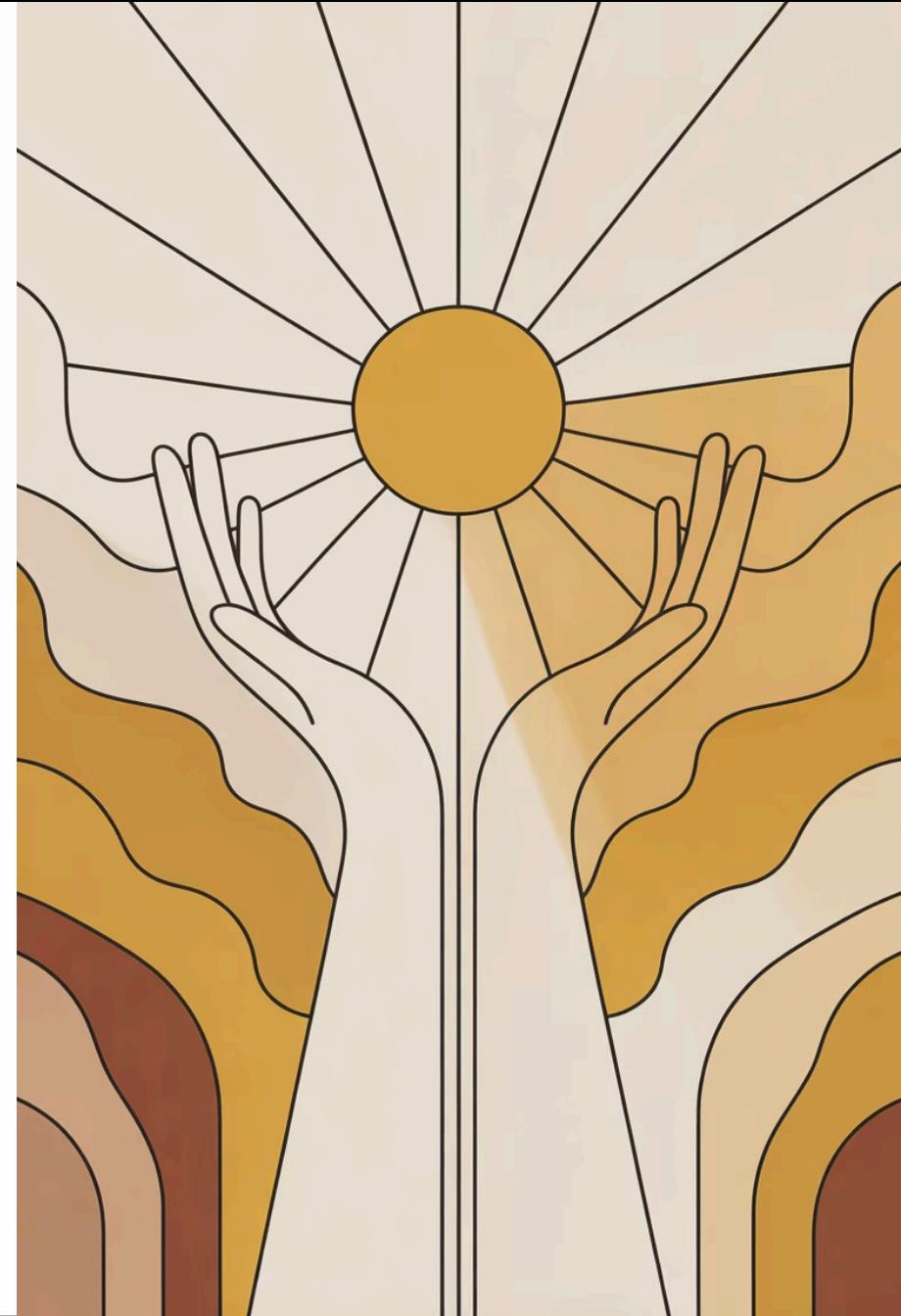
Effort is often invisible

Compliance ≠ real progress
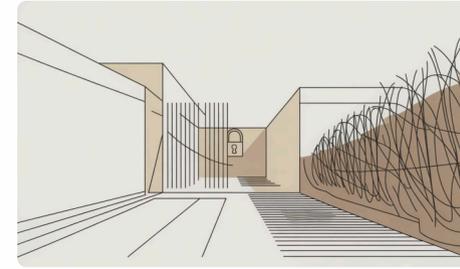
Barriers remain unreported
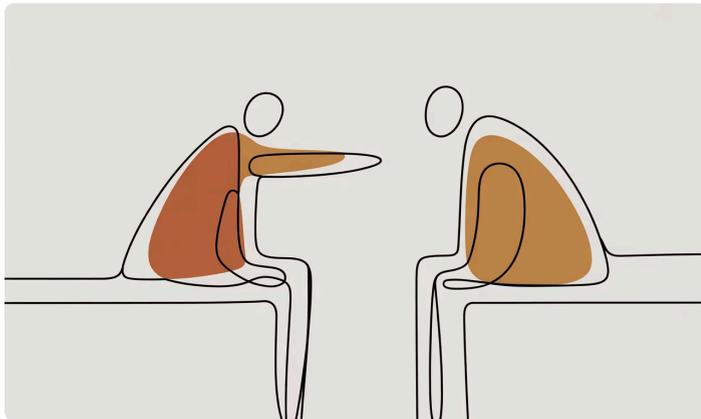
Trust gaps in Jobcentre reviews

No portable weekly record

Universal Credit participants often make genuine efforts, but these efforts remain invisible within current systems. Compliance becomes box-ticking, while real barriers and community contributions go unnoticed. Without a structured weekly record, trust erodes and meaningful support becomes inconsistent.
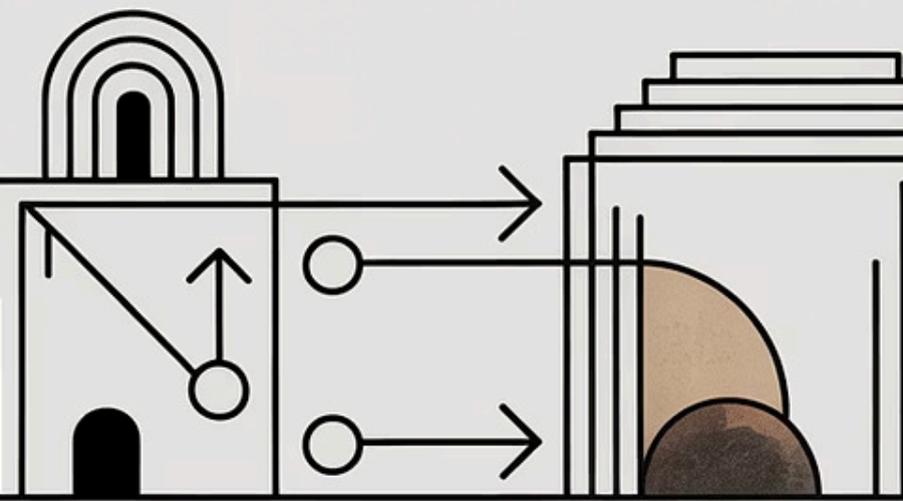
introduces a simple, repeatable weekly logging routine supported by light mentoring. Participants document what they did, what they attempted, what blocked them, and what they plan next. The model is intentionally lightweight and does not require access to DWP systems.

PHC "timechunk" logging	Structured weekly reflection
Light-touch mentoring	Portable record for reviews

No system change required

Participants gain clarity, confidence, and a sense of control over their progress. The routine strengthens written expression, encourages early identification of barriers, and builds constructive self-reflection habits. Over time, progress becomes visible and manageable.
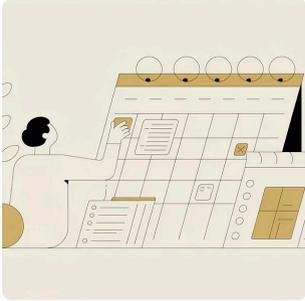
Clear organizational routine

Improved written clarity
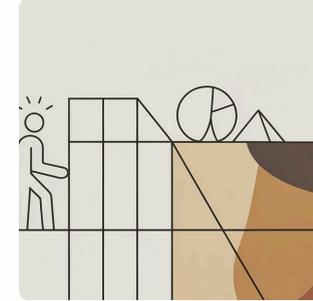
Early barrier identification

Stronger problem-solving

Increased confidence

The process is designed for simplicity and accessibility — reducing administrative friction so participants can focus on stability, not paperwork. Unconditional payments go directly to recipients each month with no spending restrictions.

The pilot proposes a 12-week cohort of around 100 voluntary participants.

1	2	3	4	5

PHC 7-Day Review

Confirm feasibility, data governance, roles, and onboarding

100 Voluntary Participants

Recruit and onboard cohort

12-Week Program

Weekly logging and structured support

Monthly Reviews

Sponsor reviews ensure consistent delivery

Final Evaluation

Comprehensive evaluation and learning report
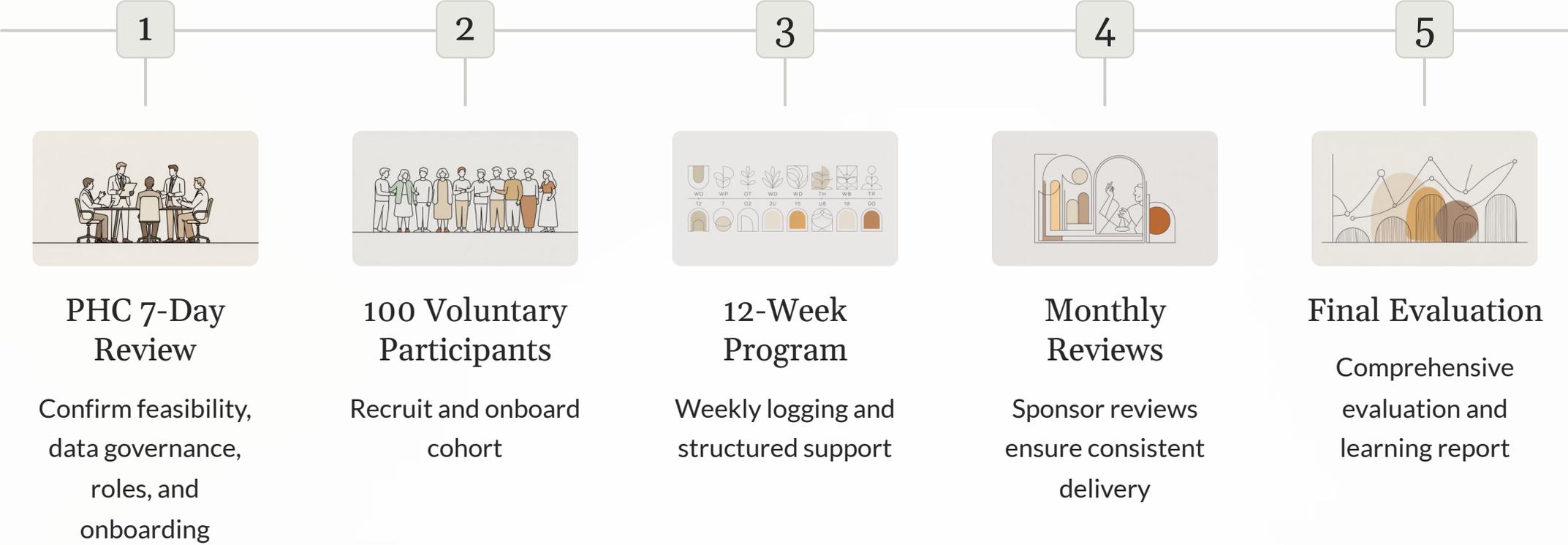
Weekly Progress Record

A structured log of actions, attempts, and plans.

Evidence for Jobcentre Reviews

A portable record that speaks for itself.

Mentor Support

Light-touch guidance throughout the 12 weeks.

Clear Next-Step Planning

Each week ends with a defined path forward.
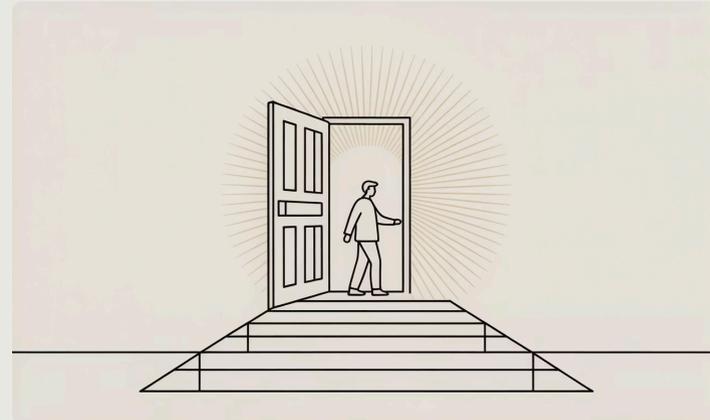
Optional PHC Progression

Strong engagement may open PHC trainee roles.

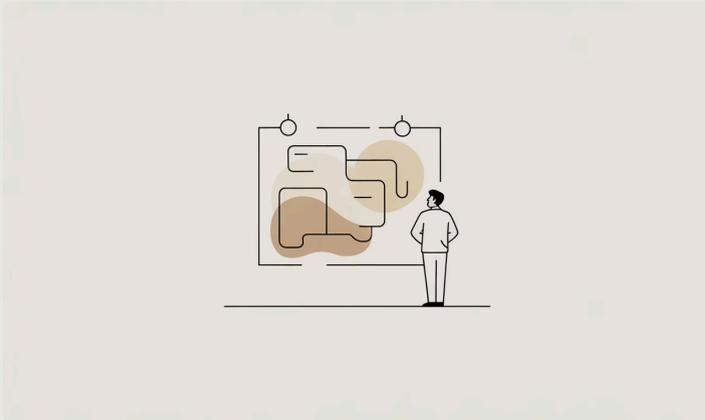*Participants receive a structured weekly record they can bring to Jobcentre reviews, improving clarity and reducing stress.*

Engagement Insights

Transparent view of participant activity and effort.

Barrier Analysis

Understand what's blocking progress across the cohort.

Safeguarding Visibility

Early identification of concerns before they escalate.

Delivery Risk Tracking

Real-time visibility into programme health.

Evaluation-Ready Data

A final report that supports continuation or scale decisions.

Sponsors gain transparent insight into participant engagement, common barriers, and safeguarding concerns. They receive dashboards, risk visibility, and a final evaluation report that supports continuation or scale decisions.

Retention

Participants stay engaged throughout the 12 weeks.

Logging Quality

Weekly records are meaningful, not just completed.

Review Usefulness

Records actively improve Jobcentre conversations.

Participant Feedback

Voices from the cohort shape ongoing delivery.

Barrier Resolution Rate

Tracking how many barriers are identified, addressed and overcome.

Success is measured through retention, logging quality, usefulness in Jobcentre reviews, and participant/sponsor feedback. Additional indicators include barrier resolution rates and readiness for next steps.

Remote-First Delivery

The pilot runs entirely online, without requiring in-person attendance.

PHC Portal & Dashboards

Participants and sponsors access progress through a shared cloud platform.
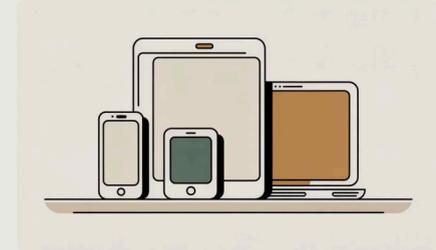
Own Devices

Participants use their own devices to log and review progress.

Optional Community Hub

Hub access is available for those without reliable home connectivity.

Hosting & Backups

Order Efficiency Ltd provides hosting, administration, and data backups.

PHC Core Team

Strategists, Analysts, and Admins support delivery throughout.

Trained Mentors

Light-touch guidance provided by trained PHC mentors.

Participants as PHC Guests

Participants join as PHC Guests — not employees or trainees.

Safeguarding

Safeguarding requirements must be confirmed before delivery begins.

Delivery is supported by PHC Strategists, Analysts, Admins, and trained mentors.

Participants begin with induction and logging training. They complete weekly timechunk logs, receive mentor support, and participate in monthly reviews. The first two weeks are used to tune the process. High performers may progress into PHC roles.

Voluntary Enrolment

Participants choose to join —
engagement is always voluntary.

Weekly Logging

Timechunk logs capture actions,
attempts, barriers, and plans.

Final Evaluation

High performers may progress into
PHC roles.

1   2   3   4   5

PHC Induction

Participants receive induction and
logging training before week one.

Mentor Check-ins

Regular mentor support keeps
participants on track.
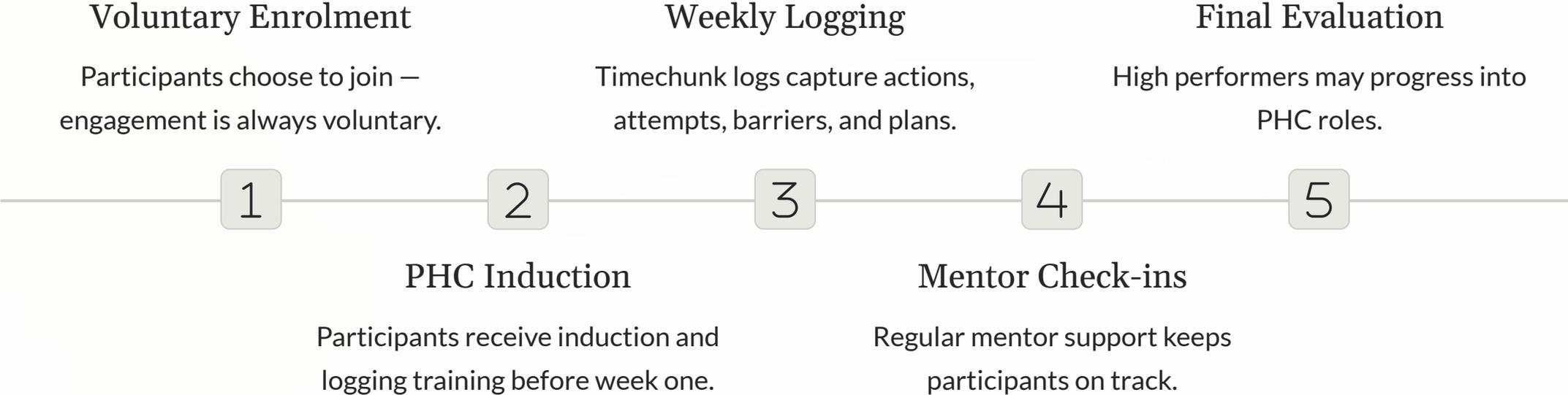
FINANCE MODEL

The pilot costs approximately £200 per participant over 12 weeks, plus PHC delivery costs. Expenses include cloud services, mentoring, admin, onboarding, and reporting. Sponsors may include local authorities, MPs, CSR/ESG budgets, foundations, or philanthropists.

- ~£200 per participant
- Cloud + mentoring + admin
- Transparent cost tracking
- Sponsor-funded model
- Fixed-price vs. T&M options

1 | **Repeatable Cohort Model**
A standardised model that can be rolled out across multiple cohorts.

2 | **Low-Cost Governance**
Designed to remain affordable and scalable without heavy overhead.

3 | **Standardised Outputs**
Outputs allow sponsors to compare cohorts and track trends over time.

4 | **Optional PHC Progression**
Strong performers may progress into PHC roles as the programme scales.

5 | **Policy Learning Potential**
DWP remains an observer, with future partnership possible.

OPEN DWP becomes a repeatable, low-cost governance and mentoring service. Standardised outputs allow sponsors to compare cohorts. Participants may progress into PHC roles, and DWP remains an observer unless a future partnership is trialled.

Several decisions must be finalised before launch.

Host & Location

Host organisation and delivery location to be confirmed.

Sponsor & Budget

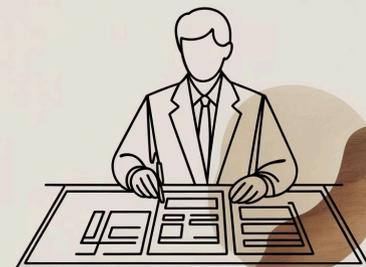Sponsor and budget must be agreed before launch.

GDPR & Anonymisation

Consent and anonymisation rules must be clearly defined.

Safeguarding Lead

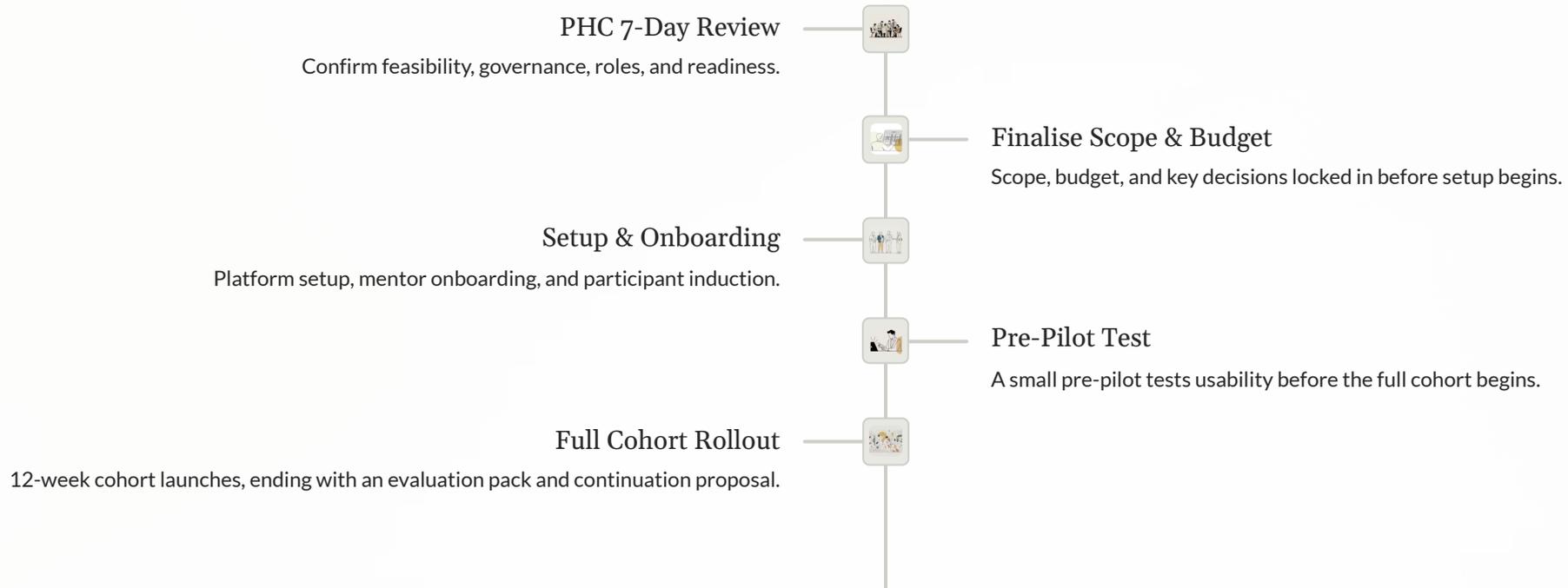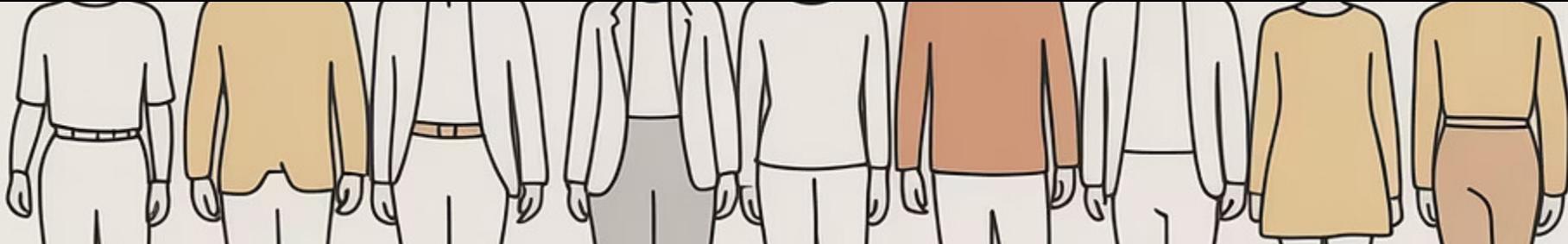A named safeguarding lead must be confirmed prior to delivery.

Reporting & Comms

Reporting requirements and communications stance to be agreed.

The launch process begins with the PHC 7-Day Review, followed by scope finalisation, setup, and mentor onboarding. A small pre-pilot tests usability before the full 12-week cohort begins. The pilot ends with an evaluation pack and continuation proposal.

PHC 7-Day Review
Confirm feasibility, governance, roles, and readiness.

Finalise Scope & Budget
Scope, budget, and key decisions locked in before setup begins.

Setup & Onboarding
Platform setup, mentor onboarding, and participant induction.

Pre-Pilot Test
A small pre-pilot tests usability before the full cohort begins.

Full Cohort Rollout
12-week cohort launches, ending with an evaluation pack and continuation proposal.

Project Health Control strengthens visibility, confidence, and real progress for Universal Credit participants while giving sponsors a transparent, low-cost model for learning and decision-making. It offers a scalable, community-led pathway for improving outcomes without disrupting DWP systems.

Strengthens Visibility
Effort and progress become visible to those who need to see it.

Builds Confidence
Participants develop a stronger sense of control and self-belief.

Supports Real Progress
Meaningful steps forward, not just compliance.

Low-Cost & Scalable
A transparent, affordable model built for learning and growth.

Non-Disruptive to DWP
A community-led pathway that works alongside existing systems.

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