

# OPEN-DWP

Outreach for People Experiencing Need

A PHC Service initiative to restore dignity, transparency, and shared responsibility in the UK's welfare system.

## Restoring Dignity and Shared Responsibility in Welfare



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We've all heard the labels - "scrounger," "waster," "burden on the system." It's easy to judge people when you can't see what they're trying to do.

### But what if we could?

What if people on Universal Credit had the tools to **track their contributions, show their intentions**, and build **a credible path forward** - *without having to game the system* or endure endless box-ticking exercises? That's the idea behind **OPEN DWP** — *Outreach for People Experiencing Need*, a new, low-cost pilot initiative built around the **Project Health Control (PHC) Service**.

It's simple. It's non-disruptive. And it's long overdue.

## ◆ What is OPEN DWP?

OPEN DWP doesn't change anyone's benefit status. It doesn't replace DWP systems. And while it does involve a modest cost - around **£200 per person over 12 weeks** - this is not overhead or waste. It's a **targeted investment** in each person's future, a structured engagement and a gift of encouragement.

This contribution funds:

- PHC participation and mentoring
- Weekly progress logging
- A clear, helpful record they can bring to Jobcentre reviews

No payroll. No reclassification. Just purposeful participation, and a real sense of forward motion.

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## ◆ Where PHC Comes In

The **PHC Service** was designed for complex infrastructure projects — to track what's working, what's not, and who's doing the work.

But people aren't pipelines. So we've adapted PHC to serve people — using its same **7-day review model, risk tracking, and participation logs** to support progress for UC claimants in real time.

Not just "what did you apply for?" but:

- What challenges are you tackling?
- What's in your local environment that needs doing?
- Who are you helping, and how are they better off?

That's what PHC helps track.

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## ◆ Why Now?

The welfare system isn't broken — it's just **stuck**.

It's stuck in paperwork. It's stuck in suspicion. And it's stuck in a mindset where value is measured only in job offers, not intentions, courage, or community action.


OPEN DWP is an invitation to change that. To create a **low-cost, high-trust model** that empowers people, and shows policymakers what's possible.

We've written the proposal. We've structured the pilot. What we need now is a few brave stakeholders - local authorities, MPs, or community leaders - who are willing to test it.

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## Want to see it?

Here's the draft proposal:  [OPEN DWP Proposal PDF](#) *(latest version)*

And here's a chart of common regional concerns being tracked through PHC:  [Concerns-Chart](#)

And here's the Register for those concerns:  [Register\\_250615](#) *(a PHC database output)*


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## Final Word

If you're someone who believes social support should build people up, not wear them down, then **OPEN DWP** is for you.

If you're in a position to support, test, or co-develop this pilot, I'd love to hear from you.

Together, we can make social support something that works, **and works with dignity.**

 Reach out. Let's talk.